

The Maries County Bank Selects Jack Henry for a Comprehensive Technology Platform

Historic community bank invests in digital transformation to enhance customer services and experience and to support community development

Vienna, Mo. – March 24, 2023 – The Maries County Bank has deep roots in the region's agricultural industry, having served the community since 1900. The \$570-million asset bank selected Jack Henry and Associates to provide employees and customers with a single, modern, and flexible platform that will automate processes and boost efficiency, while continuing to deliver high-touch customer service. With Jack Henry, the bank will gain access to open technology, including core and digital cloud-based solutions such as the Banno Digital Platform™, which will enable the delivery of a more seamless and fast user experience.

Terry Helton, President and Chief Executive Officer of The Maries County Bank, said, "Jack Henry is powering our digital transformation, making it possible for us to continue to grow organically and maintain our key role as the community's local hometown bank. This new technology plan will modernize our existing solutions, like our online banking platform, and allow us to add new products to our suite, such as an enhanced rewards program, improving customer experience and satisfaction."

Helton added, "Jack Henry's comprehensive technology platform will enable all our systems to integrate smoothly, eliminating roadblocks, expediting internal processes, and saving us time to focus on our customers. It will also allow us to pick our financial technology vendors of choice and integrate them seamlessly into our system, making sure we are always offering the most suitable solutions for our community's needs."

Stacey Zengel, Senior Vice President of Jack Henry and President of Bank Solutions said, "The Maries County Bank has shown its commitment to its local community over the last 123 years, delivering high-touch banking services fitted for everyone's needs. In today's digital age, the bank needs a comprehensive technology platform to help them preserve their central role in their community and meet customer needs for a modern and userfriendly digital banking suite. We are proud to assist them on their digital transformation and help them continue to build their strong legacy."

Our last day running transactions on our current core platform will be Thursday, May 4, 2023. On Friday, May 5, 2023 the bank will begin the conversion process to Jack Henry. Our facilities will be open to serve your needs; however, transactions will not post until the conversion process is completed on Monday, May 8, 2023. Additionally, as part of this conversion process, the bank will need to close all branch locations on Saturday, May 6, 2023 to ensure that all customer data is transferred accurately. Branch locations will be open for all business activity starting Monday, May 8, 2023. Additionally, online banking access will not be available starting Thursday, May 4, 2023 until we go live on our new system during business hours on Monday, May 8, 2023. ATM access will not be affected during the conversion period.

We are excited for the upgrades that this conversion will allow and will enhance the customer experience. We apologize for any inconvenience the schedule alterations during conversion weekend may cause. Please contact your local branch for any questions or to perform any transactions in anticipation of our inaccessibility over conversion weekend. Thank you for your continued trust in The Maries County Bank.



